



NEWS RELEASE

Northeast Delta Human Services Authority Awarded Three-Year CARF Re-Accreditation

Monroe, LA - June 15, 2017 - CARF International announced today that Northeast Delta Human Services Authority ([NE Delta HSA](#)) has been re-accredited for a period of three years. This latest accreditation is the second consecutive Three-Year Accreditation that the international accrediting body, CARF, has given to NE Delta HSA for the following programs:

- Intensive Outpatient Program for Alcohol and Other Drugs (Adults)
- Outpatient Program for Alcohol and Other Drugs (Adults)
- Outpatient Program for Mental Health (Adults)
- Outpatient Program for Alcohol and Other Drugs (Children/Adolescents)
- Outpatient Program for Mental Health (Children/Adolescents)

This accreditation decision represents the highest level of accreditation that can be awarded to an organization and shows the organization's substantial conformance to the CARF standards. An organization receiving a Three-Year Accreditation has put itself through a rigorous peer review process and has demonstrated to a team of surveyors during an on-site visit that its programs and services are of the highest quality, measurable, and accountable.

"We are dedicated to serving our region through innovative excellence and continuous learning," said Dr. Monteic A. Sizer, Executive Director, NE Delta HSA. "This accreditation demonstrates our staff's commitment to our [vision, mission and the tenets](#) by which we work to serve our regional citizens."

The agency also released its new NE Delta HSA Mobile App this month, which ensures that people have even easier access to behavioral and primary healthcare information. The NE Delta HSA app can be downloaded onto Android devices from the [Google Play Store](#) or [Amazon.com](#) by searching for NE Delta HSA.

"With state budget shortages, we are committed, more than ever, to exercise operational efficiencies and boost client-level outcomes," said Dr. Sizer. "While there are many great programs operating within our region, we must prioritize how to best use the limited dollars we have. We are laser-focused on perfecting our integrated care model and fully executing our strategic plan."

CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process that centers on enhancing the lives of the persons served. Founded in 1966 as the Commission on Accreditation of Rehabilitation Facilities, and now known as CARF International, the accrediting body establishes consumer-focused standards to help organizations measure and improve the quality of their programs and services.

###

About Northeast Delta Human Services Authority (NE Delta HSA)

NE Delta HSA directs the operation of community-based programs to improve the quality of life of people with major mental illness, developmental disabilities and addictive disorders. NE Delta HSA is devoted to deliver programs and services that encourage people to reach their true human potential.

NE Delta HSA uses a nationally-recognized, integrative approach that addresses citizens' behavioral and primary healthcare needs. The agency works collaboratively with regional partners in prevention, education, business and in regional municipalities and parishes to serve its citizens. NE Delta HSA works to reduce barriers to quality healthcare that arise from negative societal health determinants such as poverty, joblessness and a lack of access to adequate housing.

Three tenets guide our efforts: excellent customer service, greater access to services and competent, quality care. NE Delta HSA serves citizens in 12 parishes of northeastern Louisiana: Caldwell, East Carroll, West Carroll, Ouachita, Lincoln, Madison, Franklin, Morehouse, Jackson, Tensas, Richland and Union. For more information, please visit our website at www.nedeltahsa.org or call 318-362-3270.

Media Contact:

Jill Hirsekorn

Northeast Delta HSA Public Information Director

2513 Ferrand Street, Monroe, LA 71201

Phone 318-362-5482

jill.hirsekorn@la.gov

[NE Delta HSA Press and Media](#)

[Follow us on Facebook](#)

© Copyright 2017 Northeast Delta Human Services Authority. All rights reserved.